

Page 18, line 4, please replace "to" with --may--.

Page 23, line 29, please insert the phrase "*target_i* is the target value for question *i*".

Page 24, line 4, please replace "*qScore_i*" with --*qScore_i*--.

Page 24, line 4, please replace "*relWeight_i*" with --*relWeight_i*--.

Page 25, line 10, please replace "performance areas 220" with --performance areas 184--.

Page 25, line 13, please replace "*w_i*" with --*w_i*--.

IN THE DRAWINGS

Applicants have amended FIGURES 1, 4 and 5 to include reference numerals and to correct errors in labeling, as illustrated in Exhibit A.

IN THE CLAIMS

For the convenience of the Examiner all of the pending claims are reproduced below. Amended claims are so indicated. Please amend the claims as follows:

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A1
1. (Amended) A computer-implementable method for importing external productivity data [a data file] into a performance evaluation system, comprising:
- storing a plurality of user-defined data elements for an evaluation process; [and]
 - storing a user-defined configuration for [the] a data file comprising external productivity data, the configuration operable to identify [a] external productivity data items in the data file and to map [the] external productivity data items to [a] data elements for the evaluation process[.]; and
 - mapping external productivity data items from the data file to the data elements based on the configuration.

2. (Amended) The method of Claim 1, the configuration further operable to associate [the] a data item with a member of the performance evaluation system.

3. ~~The method of Claim 1, wherein the data file is a delimited file.~~

Sub 1 4. (Amended) The method of Claim 1, [if] wherein the data file is not a delimited file and further comprising:

storing a preprocessor file operable to generate a delimited file from the data file; and
using the preprocessor file to generate the delimited file from the data file.

5. (Amended) The method of Claim 1, further comprising the configuration operable to identify a type for each of the data items.

6. (Amended) The method of Claim 1, further comprising the configuration operable to identify a format for each of the data items.

7. (Amended) A computer-implementable performance evaluation system, comprising:

a first database table operable to store a plurality of user-defined data elements for an evaluation process; [and]

a second database table operable to store configuration information for importing a data file comprising external productivity data into the performance evaluation system, the configuration information operable to identify [a] external productivity data items in the data file and to map [the] external productivity data items to [a] data elements for the evaluation process.

8. (Amended) The performance evaluation system of Claim [8] 7, further comprising a configuration including the configuration information and an identifier for associating [the] a data item to a member of the performance evaluation system.

(Please add the following new claims:)

Sub D1 9. (New) The method of Claim 1, further comprising receiving the data file from an external device.

10. (New) The method of Claim 9, wherein the external device comprises a telephony switch.

G2 11. (New) The system of Claim 7, wherein the data file is a delimited file.

12. (New) The system of Claim 7, wherein the data file is not a delimited file and further comprising a preprocessor file operable to generate a delimited file from the data file.

13. (New) The system of Claim 7, the configuration information further operable to identify a type for each of the data items.

14. (New) The system of Claim 7, the configuration information further operable to identify a format for each of the data items.

15. (New) The system of Claim 7, wherein the data file is operable to be received from an external device.

16. (New) The system of Claim 15, wherein the external device comprises a telephony switch.

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REMARKS

This Application has been carefully reviewed in light of the Office Action mailed April 17, 2000. In the Office Action, Claims 1-8 were rejected. To advance prosecution of the